Troubleshooting your Upload

Support · https://mymedicalimages.com/help/troubleshooting-your-upload/

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If you are having an issue with uploading images, it could stem from a number of factors. These factors may be one of the following:

Slow Internet Connection

Images may not upload properly if a solid connection to our site cannot be established.

Incompatible Browser

mymedicalimages runs optimally on Google Chrome and Apple Safari. Using any other browsers may cause you to experience issues with the site, including images not uploading properly.

Corrupted Fileset

The images that were uploaded may have become corrupted, resulting in a failed or incomplete upload.

If you are unsure of the issue, or have ruled out all of the above, you can contact our Support Team by clicking on the blue chat bubble at the bottom of every page on our site, calling us at +1-(800)-203-4771, or by sending us an email at Support@mymedicalimages.com